

West Central Texas Region 7

Role in Agency

- Mobility Manager
 - Supervise Dispatch & Reservationist
 - Assist Operation Manager
 - Lead Coordinator for Region 7
 - Assist with RM (scheduling software) issues & cleanup
 - Manage insertion of new clients for local agreements
 - Part of North Central Texas COG Regional Coordination
 - Assist with completion of 5310 Applications
 - Assist with TSU Routes
 - Assist with handling of complaints
 - Point of contact for AMR

Approach to Engaging Stakeholders Past and Present

- Structure
- Membership
- Meetings

Regional Coordination 2011

- Central Texas Rural Transit became the lead agency
- Plan was in the process of being updated
- Created original list of Stakeholders from provider meeting with all transits in the 19 county region

Regional Coordination 2015

- Gained insight from individuals during 2014 meeting for 2015 application
- Requested letters of support and commitment from each Stakeholder
 - Received support of application from 14 entities
 - Received commitment of a room for meetings from 5 entities
 - Received commitment of a staff member from 11 entities

Structure

Then

- Stakeholder Committee (met quarterly)
- Steering Committee (met monthly)
 - Elected/volunteered from Stakeholder Committee
 - Works on tasks

Now

- Stakeholder Committee (meeting quarterly)
 - Working on tasks and bringing information back for meetings

Original Stakeholders (48)

- DARS
- MPO
- Chambers
- Central Texas Opportunities
- Intercity Bus Lines
- Disability in Action
- DADS
- Transit Providers (4 rural & 1 small urban)
- Taxi providers
- West Central Texas COG
- Work Force
- Colleges
- Family Service Center
- HHSC

Current Stakeholders (21)

- Rural (3) and Small Urban (1) Transits
- MPO
- COG – AAA (local partnership w/ CARR)
- MHMR (local partnership w/ CARR)
- Junior College
- City
- Work Force Solutions (local partnership w/ CARR)
- United Way/211
- Disability in Action (local partnership w/ CARR)

Stakeholder Meetings

Then

- Held 3rd Thursday once a quarter @ same location
- Stakeholders consisted of anyone who stated they were interested or the providers thought would be beneficial

Now

- Held quarterly @ noon
 - Dates were voted on at the first meeting of the year
- Currently held at different locations, to encourage greater participation+
- Stakeholders consist of entities who provided letters of commitment

Meeting participation has increased from 33% to 85% due to decrease in stakeholder numbers by requesting letters of commitment from each entity who wanted to participate

FY 2012 Tasks/Projects

- Feasibility Study for Multimodal
- JARC Study
 - Establish partners
 - Increase transportation services for traveling to work and schools of higher education
- Outreach Study
 - Increase awareness of public transportation

FY 2012 - 2 Steering Groups

- Steering Group 1
 - Feasibility Study & JARC Study
 - Consultant: Goodman Corporation
 - 100 % participation
- Steering Group 2
 - Outreach Study
 - Consultant: None
 - 50% participation

Participating Steering Members

- MPO
- City of Abilene
- CityLink
- United Way
- Abilene MHMR
- CTRTD

FY 2012 - Additional Funding

- 5311 Rural Discretionary
- Staff time from multiple entities

Feasibility Study - Results

- Found need for Multi-Modal in Abilene
 - Would allow city of Abilene residents to leave the city of Abilene
- Found location for Multi-Modal
 - Environmental Study completed on location chosen
- Current progress
 - City of Abilene attempting to get funding for second environment study



Lessons Learned

- Form partnership for Regional participation
- Focus on at least one project that people have an interest in or are passionate about
- Work to identify all entities who will be beneficial to the project and provide them clear understanding of their importance