

The Benefits of a Regional Maintenance Approach:



Improve Image of Transit System



Improve Safety



Improve Risk Management / Loss Prevention



Decrease Service Interruption & Minimize Revenue Losses



Improve Vehicle Reliability



Preserve Vehicle Lifespan

**City of Longview Transit
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Regional Maintenance Services:



Preventive Maintenance Scheduling & Service



Major Component Replacement



Diagnostic Services

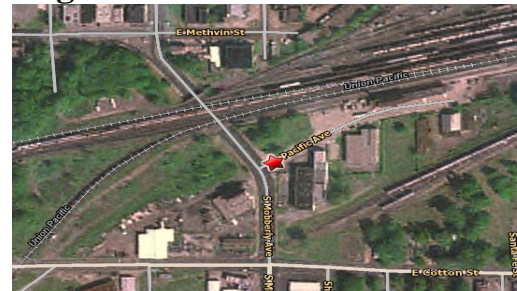


Repair Parts Management



Warranty Management & Recovery

Regional Maintenance Center



*908 E. Pacific Avenue, Longview
(across from the Amtrak Depot)*



*Regional
Maintenance Center*

*908 East Pacific Avenue
Longview, Texas*

(903) 753-2287



Longview Transit Regional Maintenance Center (RMC)

Concept:

Consolidate transit fleet maintenance in the east Texas region to maximize the lifespan of vehicles, to control maintenance costs, and to keep service interruptions to a minimum.

Key Functions:

Maintenance Management –

Longview Transit has the expertise, equipment, and organizational capacity to quickly diagnose problems, perform repairs, and ensure quality maintenance services are obtained from any maintenance contractors as needed, including towing services.

Preventive Maintenance –

Longview Transit can schedule the services required by the manufacturers' guidelines, provide notification when services are due, and perform many of these services.

Major Component Maintenance –

Wheelchair lifts, engines, transmissions, and air conditioning systems may be maintained, rehabilitated, or replaced to extend the service life of vehicles.

Repair Parts Management –

Whether a repair part is kept on stock in-house, commonly available thru local distributors, or needs to be ordered from a manufacturer, Longview Transit manages the supply of repair parts to minimize any down time associated with waiting on repair parts to arrive while diminishing the risk of any stockpiled parts becoming obsolete.

Warranty Management & Recovery -

Longview Transit will pursue warranty claims effectively and promptly on behalf of RMC customers while assuring nothing is done to void the claim. Also, Longview Transit is taking steps to become certified as a warranty center for various components of transit vehicles.



Other Services:

Loaner Vehicles –

When available, a loaner vehicle may be provided to substitute for a vehicle being brought into the RMC for service, on a “first come, first served” basis.

Maintenance Training -

Robust training is central to the upkeep of a bus specialization skills set, so Longview Transit is committed to the professional development of transit vehicle technicians. Longview Transit has an internship program with Kilgore College Diesel Technology Program, providing Longview Transit with a qualified student to work part time while in school.

Information Networks –

Longview Transit's maintenance staff is part of a network of bus maintenance expertise that benefits any customer of the RMC.

Vehicle Procurement –

Longview Transit periodically purchases vehicles for use in paratransit service, and is willing to serve as a lead agency to represent the needs of other transit agencies in the region when making such purchases.