

Region: Texoma Region #22

Best Practice #           

Brief description of the Best Practice Surveys, Coordinate ride send representatives to conferences

Which of the following does your Best Practice address? Check all that apply. Add any additional achievement that you feel is important.

- Improve the delivery of transportation services
- Generate efficiencies in operation/increase levels of service
- Encourage cooperation and coordination
- Enhance customer satisfaction
- Improve efficiency and effectiveness
- Other. Describe educate people of what is available

Briefly describe the Constraint this Best Practice resolved or helped to overcome?

Letting people know what is available.

Specifically describe how this Best Practice is achieving the benefits identified above. Try to quantify to the extent possible. Attach additional pages as required to describe in detail and with supporting facts.

Thru education Apart, 211,

Can your local Best Practice be replicated in other regions? If Yes, provide a description of how this Best Practice can be of value to other Regions?

Brochures,

Person Identifying Best Practice:  
Name: Jeri Waterloo Phone: 903 465 4394 Email: Ralphjerimax@aol.com  
Agency: APART

Responder:  
Name: \_\_\_\_\_ Phone: \_\_\_\_\_ Email: \_\_\_\_\_  
Agency: \_\_\_\_\_

# **Identify and Document *Best Practices***

## ***What is a Best Practice?***

- *Something that demonstrates achievement,*
- *A practice that is most likely to succeed*
- *A practice or program of the highest quality or standard or the most excellent type*
  - *A practice that is most likely to have or come near to the desired outcome*
  - *An action or initiative to resolve a Constraint*

## **Why document a Best Practice?**

- Highlight the way(s) your region already coordinates public transportation and shout it out so that all can hear!
- Draw attention to your successes by sharing you experience with others
- Demonstrate how a constraint was overcome; share your achievement with others
- Regions can chart a course to improved performance by studying the best business practices, operating tactics and winning strategies of other regions

## **What are examples of the outcomes of a Best Practice?**

- Improve the delivery of transportation services
- Generate efficiencies in operation/increase levels of service
  - Encourage cooperation and coordination
    - Enhance customer satisfaction
  - Improve efficiency and effectiveness

Region: <u>Texoma Region</u>
Best Practice # <u>    </u> Brief description of the Best Practice <u>INTERMODAL COORDINATION WITH GREYHOUND BUS (INE)</u>
Which of the following does your Best Practice address? Check all that apply. Add any additional achievement that you feel is important. <input checked="" type="checkbox"/> Improve the delivery of transportation services <input checked="" type="checkbox"/> Generate efficiencies in operation/increase levels of service <input checked="" type="checkbox"/> Encourage cooperation and coordination <input checked="" type="checkbox"/> Enhance customer satisfaction <input checked="" type="checkbox"/> Improve efficiency and effectiveness <input type="checkbox"/> Other. Describe _____
Briefly describe the Constraint this Best Practice resolved or helped to overcome?
<u>Specifically</u> describe how this Best Practice is achieving the benefits identified above. Try to quantify to the extent possible. <i>Attach additional pages as required to describe in detail and with supporting facts.</i>
Can your local Best Practice be replicated in other regions? If Yes, provide a description of how this Best Practice can be of value to other Regions?
Person Identifying Best Practice: Name: <u>Bill Herrington</u> Phone: _____ Email: _____ Agency: <u>City Manager Van Alstyne TX</u>
Responder: Name: _____ Phone: _____ Email: _____ Agency: _____

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