

Region: <u>Texoma Region #22</u>		
Barrier # _____		
Brief description of the Barrier: <u>The medical transportation Department will not authorize payment for all monthly trips to MHR Senior providers that are medically necessary and are part of the clients treatment plan.</u>		
Source of Barrier		
_____ Is the Barrier officially documented? If Yes, define specific source of Barrier.		
<ul style="list-style-type: none"> • Federal Statute _____ • Federal Agency Regulation <u>Medicaid</u> • Federal Funding Policy _____ • Texas Statute (Transportation Code, for example) _____ • Texas Regulation (Administrative Code, for example) _____ • Texas Agency Policy, especially funding policy _____ • Regional Government Policy _____ • Local Agency Policy _____ • Local Interpretation of Federal/State law _____ 		
_____ Is the Barrier something you know by reference but not necessarily documented? If Yes, define your best understanding of the source of Barrier.		
<u>NO</u>		
Specifically describe how this Barrier is obstructing Regional Service Planning <i>Attach additional pages as required to describe in detail and with supporting facts.</i>		
<u>low income consumers are having difficulty with medical appointments because of the inability to pay for public transportation thereby causing non compliance</u>		
Person Identifying Barrier:		
Name: <u>Barbara Kennedy</u>	Phone: <u>903-957-4737</u>	Email: <u>b.smith@mhr.org</u>
Agency: <u>MHR</u>		
Responder:		
Name:	Phone:	Email:
Agency:		

Region: <u>Texoma Region #22</u>
Constraint # <u> </u> Brief description of the Constraint <u>Lack of Transportation to Apartments because of income level</u> <u>Lack of knowledge of transportation</u>
Source of Constraint <u>inability to pay</u>
Specifically describe how this Constraint is limiting or restricting Regional Service Planning Attach additional pages as required to describe in detail and with supporting facts. <u>Transportation may be available with a car but there has to be some type of reimbursement of out of pocket maintenance of vehicles & operating expenses. Limited knowledge regarding type of transportation available.</u>
What is your Region doing to take Local initiative to address and resolve constraint? <u>forming a regional transportation planning committee.</u>
Would you nominate this Local initiative as a Best Practice that could be replicated in other regions? If Yes, provide a description of how this Best Practice can be of value to other Regions? <u>This practice will provide necessary transportation to consumers.</u>
Do you need additional assistance on how other Regions have tackled and resolved similar Constraints? Would you like to post a request for advice or suggestions from other Regions on the RSP website?
Person Identifying Constraint or Best Practice: Name: <u>Barbara King</u> Phone: <u>403-457-4137</u> Email: <u>B_Smith@HARRIS.ORG</u> Agency: <u> </u>
Responder: Name: <u> </u> Phone: <u> </u> Email: <u> </u> Agency: <u> </u>