

**Middle Rio Grande Region
September 2006**

Barrier & Constraints

CONSTRAINTS

In order to successfully coordinate you must be able to share space, money, and people.

Documentation

Task: Begin documenting coordination that has been in place for years. This in forms of inter-local agreements or other avenues.

Example of coordination: City of Del Rio, Kerrville/Coach USA, and CCSWT (Routes, break downs, discounted tickets, marketing, D&A collection services,)

Task: Using school districts and charter school's pool of drivers and shared training.

Turf Issues

Task: Began comparing clients, services, etc... and proved that we share the same clientele and interests in moving people in our area out of poverty and becoming self sufficient in order to enhance their quality of life. This included areas of education, housing, workforce, and economic development. We decided that our goal was in the economic development of people.

Task: Comprehensive services and referral system – from referral to all.

Politics

Task: Local politics especially in the border areas is indescribable. An initiative was set to include public officials and others (who are politically strong) to be a part of the planning process.

Animosity

Animosity between agencies due to historical relations or lack thereof.

Many of the those agencies that needed to be at the table did not work well together due to past history of ED's, competitiveness of funds and grants, and so on.

Task: Each agency approached their top level management and boards. They disseminated the information and directive set forth by the commission and its relationship to future funding availabilities

Training

Training was lacking across the board.

Task: CCSWT took the lead in the training issue and now provides training through several certified trainers to other agencies in the region. CPR, PASS, D&A, First Aid, Blood Born, Bus operator, costumer service, and parenting (stress in the family, peer pressure, etc...)

Certified or adequate staff

Found that there was not the needed workforce for our type of services.

Task: Work with the workforce to gain adequate training for driver (passenger), mechanics (alternative fuels, lifts, etc...)

Services and Equipment

Task: Common Languages – incorporated plan into agencies 5 year plans, technology, fueling, drug & alcohol, etc...

Task: Cross training of each agency's services and what they do.

Barriers

Funding Issues – decreasing or limited funding.

Program Rules – compliances and program rules/regulations from funding sources differ and conflict from program to program.